



BIM

ENGINEERING
SOLUTIONS

**“ Empowering
the Community
with Smart Solutions ”**



GROUP OF COMPANIES

BIM Group, we are energetic and driven by a passion for innovation and excellence. We believe that true digital transformation begins with upskilling people, building trust in business processes, and investing in technology that aligns with strategic goals and aspirations. We are committed to building long-lasting, value-driven partnerships with our clients.



Our Group Background

2015



FOUNDED

BUSINESSES



4

400+



WORKFORCES

PROJECT DELIVERED



2000+

60+



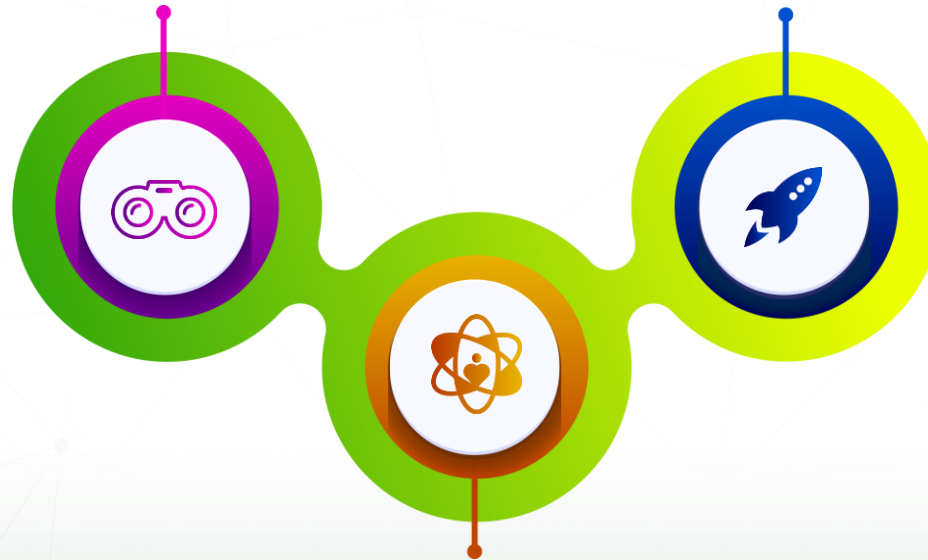
MANAGED SERVICE,
AMC CUSTOMERS

VISION

Transforming your business by solving problems through innovative digital technologies and solutions.

MISSION

Become the Trusted long-term Business and Technology Partner to provide transformation into digital while managing the technology challenges ahead.



CORE VALUE

Commitment to Customer: We are obsessed with our customer's Success

Commitment to Partners: We strive to be the value partner for our suppliers and win together

Be humble: We learn to take nothing for granted

Our Businesses



BIM ENGINEERING SOLUTIONS

- Smart Infrastructure Solutions
- Digital Power Solutions
- Customer Experience Solutions
- AIoT & Digital Solutions



BIM ADVANCED TECHNOLOGY SERVICES

- ERP, CRM and Business Applications Development
- Network, Infra and Cloud Solutions
- IT Governance & Managed Services



BIM CYBERSECURITY

- Penetration Testing and Vulnerability Assessment Management
- Managed Security Services



BIM TRAININGS

- Business, IT & Engineering Professional Trainings

BIM Engineering Solutions Overview

- ❖ BIM Engineering Solutions, a division of the BIM Group, leads the field in Extra-low Voltage (ELV) and Smart Engineering Solutions in Myanmar. Specializing in IT-related applications, we empower businesses to streamline operations and achieve peak efficiency.
- ❖ Our expert team excels in designing, implementing, and maintaining a diverse range of IT-centric ELV solutions, including structured cabling, data centers, access control, security systems, audiovisual setups, and intelligent building management systems. Additionally, we offer innovative Smart Engineering Solutions that integrate cutting-edge technologies for intelligent, sustainable, and cost-effective solutions.
- ❖ What sets us apart is our customer-centric approach. By closely collaborating with our clients, we tailor solutions to their unique needs, ensuring unparalleled satisfaction. With a relentless commitment to excellence and innovation, BIM Engineering Solutions stands as the preferred partner for businesses navigating today's dynamic landscape.



Our Solutions

“We pride ourselves on being more than just a product reseller; we are your dedicate solution provider, committed to understanding your unique needs and delivering tailored solutions that exceed exceptions.”

EMPOWERING THE COMMUNITY WITH SMART SOLUTIONS

SMART INFRASTRUCTURE SOLUTIONS



DIGITAL POWER SOLUTIONS



CUSTOMER EXPERIENCE SOLUTIONS



AIoT & DIGITAL SOLUTIONS



CONNECTED



INTELLIGENT



SECURE



SUSTAINABLE



+95 9773597479



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SMART INFRASTRUCTURE SOLUTIONS

INTEGRATED. INTELLIGENT. SECURE.

Building safer, smarter and more connected environments for your business.



OUR SOLUTIONS



Video Surveillance System



Access Control, Visitor Management & Turnstile Systems



Fire Detection & Life Safety Systems



Data & Voice Communication Systems



Digital Signage, Master Antenna Television (MATV) & Internet Protocol Television (IPTV) Systems



Fiber Optic & Structured Cabling Systems



Car Barrier Gate & Parking Management Systems



Building Management System (BMS)



Command & Control Center

BUSINESS BENEFITS



Enhanced Security



Operational Efficiency



Cost Optimization



Real-Time Visibility



Seamless Integration



Better Experience

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WITH SMART SOLUTIONS



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CUSTOMER EXPERIENCE SOLUTIONS

CONNECTED. RESPONSIVE. CUSTOMER-CENTRIC.

Delivering smarter customer engagement and service excellence across every interaction.



OUR SOLUTIONS



Contact Center Solutions



Customized Dashboard for Contact Center



Customer Relationship Management (CRM) Integration



Omnichannel Customer Engagement Solutions



Chatbot & Virtual Assistant Solutions



Cloud PBX & Unified Communications Solutions



Quality Assurance & Training Services



Business Process Outsourcing (BPO) Services

BUSINESS BENEFITS



Better Customer Experience



Faster Response Time



Improved Agent Productivity



Omnichannel Visibility



Actionable Insights



Scalable Operations

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DIGITAL POWER SOLUTIONS

RELIABLE. EFFICIENT. SUSTAINABLE.

Powering modern digital infrastructure with intelligent, resilient energy solutions.



OUR SOLUTIONS



Data Center Infrastructure



Precision Cooling Systems



UPS & Power Protection Systems



Energy Management Systems (EMS)



Battery Energy Storage Systems (BESS)



EV Charging Solutions



Solar Power Solutions



PDU & Power Distribution Systems



DCIM & Infrastructure Management

BUSINESS BENEFITS



High Availability



Energy Efficiency



Operational Resilience



Scalable Infrastructure



Sustainability



Centralized Visibility

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WITH SMART SOLUTIONS



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AIoT & DIGITAL SOLUTIONS

CONNECTED. INTELLIGENT. DATA-DRIVEN.

Empowering smarter operations through AI, IoT, analytics and digital integration.



OUR SOLUTIONS



AIoT Platform Solutions



Video Analytics & AI Solutions



Smart City Solutions



Digital Twin Solutions



Intelligent Automation Solutions



Data Analytics & Business Intelligence Solutions



Edge Computing & IoT Solutions



Cloud & Digital Integration Solutions

BUSINESS BENEFITS



Real-Time Visibility



Data-Driven Decisions



Predictive Insights



Scalable Integration



Improved Efficiency

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ENGINEERING
SOLUTIONS

Our Services

"We provide a full-service experience, overseeing every aspect of your project from start to finish."

Our Services



Consultancy : Provide expert advice to ensure alignment with your business goals.



Planning & Design : Create customized, scalable, and efficient solutions tailored to your needs.



Implementation : Manage seamless installation and integration of all systems.



Project Management : Oversee schedules, budgets, and quality for timely project completion.



Training : Equip your team with the skills to operate and maintain systems effectively.



Annual Maintenance Support : Deliver proactive maintenance and support to maximize uptime and reliability.



ENGINEERING
SOLUTIONS

Our Vendors & Partnerships

“We value our vendors partnership. Together, we drive innovation to exceed customer expectations.”

Our Valued Vendors



ASSA ABLOY



uniguest



SAMSUNG



SIEMENS

FORTINET

HIKVISION

COMMSCOPE

3CX

HDL

Honeywell
THE POWER OF CONNECTED

DELL Technologies

AVTECH



NEC



Panasonic

ABB

ZKTeco

itC



PANDUIT

Schneider Electric

APC

logitech

AVer

Yealink



VUTLAN
Monitoring & Control Systems

AXIS
COMMUNICATIONS



ENGINEERING
SOLUTIONS

Our Valued Customers

“Our customer are our priority. We go beyond selling products to providing tailored solutions that exceed expectations. Your success is our success”

Our Valued Customers

Financial Services



Our Valued Customers

IPS, Telecom and Media Services



FMCG & Manufacturing



Our Valued Customers

Conglomerates, Holding and Trading



Our Valued Customers

Insurance Services



Government Services



Our Valued Customers

Hospitality



Education



Aviation and Transportation





Major Project Highlights

“Delivering Excellent Through Proven Project:
A Testament to Our Commitment and Capabilities.”

Video Surveillance as a Service (VSaaS) Project

Client: Yoma Bank, one of Myanmar's leading financial institutions.

Objective: To enhance the bank's security infrastructure across all branches, ATMs, and mobile assets.

Solution Delivered:

A comprehensive cloud-based Video Surveillance as a Service (VSaaS) system with below features -

- Cloud-Based Storage: Secure and scalable solution for storing video recordings.
- Remote Video Access: Authorized personnel can access live and recorded footage from anywhere via computers or mobile devices.
- Fault Alarm Monitoring: Real-time alerts for NVR and CCTV camera issues, ensuring uninterrupted surveillance.
- Surveillance and GPS Tracking for Cash Cars: Enhanced security and real-time monitoring of mobile assets.
- Centralized Management Platform: Unified interface for managing all surveillance systems efficiently.

Benefits:

- Strengthened security for over 80 branches and ATMs nationwide.
- Proactive issue detection with fault alarm monitoring.
- Scalable infrastructure to support future growth.
- Improved operational efficiency with centralized management and remote access.

Outcome:

BIM Engineering Solutions successfully delivered a state-of-the-art security solution, enhancing Yoma Bank's ability to protect its employees, customers, and assets while ensuring scalable and efficient monitoring.



Centralized Video Surveillance with Panic Alarm System Project



Client: G&G, a leading retail chain in Myanmar.

Objective: To implement a comprehensive Centralized Video Surveillance with an integrated Panic Alarm System, enhancing security and safety across G&G's nationwide retail operations.

Solution Delivered:

A Centralized CCTV Monitoring System with an integrated Panic Alarm System, deployed across over 300 retail shops nationwide. The solution provides real-time surveillance with below features -

- Centralized monitoring of CCTV footage across 300+ locations.
- Panic alarm system integrated for emergency alerts.
- Real-time alerts for suspicious activities or security incidents.
- Scalable infrastructure to accommodate future expansion of retail shops.

Benefits:

- Enhanced security and safety for G&G's retail locations.
- Immediate response to emergencies, minimizing potential risks.
- Streamlined monitoring and incident management through a centralized system.
- Consistency in security standards across all locations.

Outcome:

BIM Engineering Solutions successfully delivered a centralized CCTV monitoring and panic alarm system, ensuring that G&G's retail locations are equipped with advanced security features to protect employees, customers, and assets nationwide.

Client: AYA Sompo Insurance, a leading insurance company in Myanmar.

Objective: To enhance customer service and operational efficiency by leveraging AI-powered technologies.

Solution Delivered:

An integrated AI-powered Contact Center with below features -

- 3CX (Call Center Software): Enabled efficient handling of customer inquiries and support requests with enhanced call management capabilities.
- Microsoft Dynamics 365 (CRM Software): Improved customer interaction tracking and management for personalized service.
- EXPA.AI Chatbot: Delivered instant responses, automated support, and improved customer engagement.
- AI Integration: Leveraged artificial intelligence to automate processes, enhance response times, and provide personalized experiences.

Benefits:

- Streamlined customer interactions across multiple channels.
- Increased efficiency with automated processes, reducing manual workloads.
- Enhanced customer satisfaction through timely, personalized, and effective support.
- Improved productivity for Aya Sompo Insurance's customer service team.

Outcome:

The project demonstrated the combined expertise of BIM Engineering Solutions and its partners in delivering tailored, innovative solutions. Aya Sompo Insurance achieved significant improvements in customer service quality, operational efficiency, and overall satisfaction, reinforcing its commitment to providing exceptional insurance services.

SAMSUNG BPO Service – Contact Center Operation



Client: SAMSUNG, a global leader in consumer electronics and technology solutions

Objective: To deliver a comprehensive BPO (Business Process Outsourcing) service, including Contact Center operations, social media management, and CRM integration, aimed at enhancing customer support and engagement.

Solution Delivered:

A comprehensive BPO solution, featuring a fully operational Contact Center staffed by a skilled and experienced team, with the following key features-

- Multi-channel support across calls and social media.
- Real-time performance analytics and monitoring.
- Workflow automation for improved efficiency and response times.
- Scalable infrastructure to adapt to future growth.

Benefits:

- Enhanced customer satisfaction with faster, personalized service.
- Improved operational efficiency through structured team roles and automation.
- Strengthened engagement and brand presence via social media platforms.
- A reliable and tailored BPO solution to meet Samsung's high standards.

Outcome:

BIM Engineering Solutions successfully provided an integrated and efficient BPO service, ensuring exceptional customer service operations for Samsung while maintaining their reputation for quality and innovation.

Client: Heineken Myanmar is a leading beverage company in Global.

Objective: To implement a cloud-based centralized digital signage system for Heineken's main office, branches, and factories nationwide, enhancing customer engagement and brand visibility.

Solution Delivered:

A cloud-based centralized digital signage solution deployed across multiple locations nationwide, featuring the following capabilities -

- Centralized content management across all retail locations.
- Remote updates and scheduling of digital signage content.
- Flexible, dynamic content formats (videos, images, live feeds).
- Scalable system for future expansion.

Benefits:

- Increased in-store engagement through interactive and visually appealing digital signage.
- Simplified content management with real-time updates.
- Consistency in branding and messaging across all retail locations.
- Efficient operational management with a centralized cloud-based solution.

Outcome:

BIM Engineering Solutions successfully delivered a cloud-based digital signage system, helping Heineken Myanmar strengthen its brand presence, improve customer engagement, and streamline content management across its nationwide network of offices, branches, and factories.

ELV Systems Implementation and Maintenance Projects



Clients:

HAGL Myanmar



EXERA
Your Trusted Risk Management Partner



efilife
efigeneral



Objective: To deliver a comprehensive office setup by implementing a range of integrated ELV systems designed to enhance security, communication, and operational efficiency.

Solution Delivered:

- Implemented multiple ELV systems to create a secure, functional, and efficient workspace.
- Ensured seamless integration of all systems to support day-to-day operations and enhance productivity.
- Comprehensive suite of ELV systems tailored for office environments.
- Integrated approach to improve operational efficiency and security.

Benefits:

- Enhanced security and safety for employees and office assets.
- Streamlined office operations through interconnected systems.
- Improved communication and operational capabilities, supporting a productive workspace.

Outcome:

These projects demonstrate BIM Engineering Solutions' expertise in delivering end-to-end ELV system solutions, creating secure, efficient, and well-equipped office environments for a range of clients.

Data Center Facilities Implementation and Maintenance Projects



Clients:



Objective: To deliver a comprehensive Data Center Facilities solution ensuring the design, implementation, and operation of highly efficient, reliable, and scalable infrastructures.

Solution Delivered:

- Designed, built, and deployed a state-of-the-art data center aligned with industry best practices.
- Implemented and integrated multiple Data Center components to create a robust and scalable infrastructures.
- Modular and scalable design that allow incremental growth without large upfront investment.
- Robust maintenance strategy ensures the 99.99% uptime reliability.

Benefits:

- Enhanced Customer Experience: Seamless interactions across preferred channels
- Operational Efficiency: Faster response times, fewer manual processes
- Business Agility: Scalable setup supports seasonal spikes and business growth
- Improved Visibility: Real-time data and analytics for informed decision-making

Outcome:

Multiple clients successfully enhanced their customer service operations with BIM's CCaaS solution—achieving faster response times, improved customer satisfaction, increased agent productivity, and scalable support for future growth.

Call Center as a Service (CCaaS) Projects

Clients:



Objective: To provide a scalable, cloud-based Call Center solution for multiple clients across various industries, enabling them to enhance the customer service and streamline operations.

Solution Delivered:

- Cloud-hosted contact center platform fully managed by BIM
- Real-time performance analytics and reporting dashboards
- Intelligent call routing and workflow automation
- Call recording for quality assurance and compliance

Benefits:

- High Uptime and Reliability: Ensures continuous operations and minimizes downtime.
- Scalability: Easily adapts to growing business needs without major redesigns.
- Improved IT Performance: Enables systems to run at peak efficiency for better productivity.

Outcome:

These projects demonstrate BIM Engineering Solutions' expertise in delivering end-to-end Data Center Facilities Solution, ensuring efficient operations, cost savings, and enhanced reliability for a range of clients.



Contact Us

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